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"A truly great library contains something in it to offend everyone."

- Jo Godwin

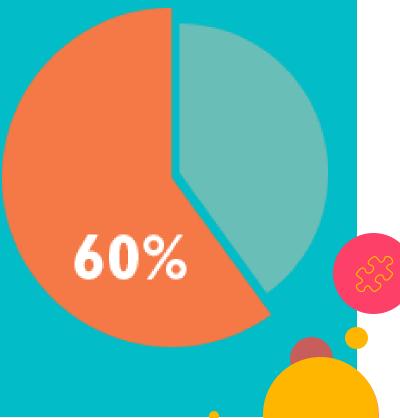


2021-2022 school year

11 people

made 60% of all book challenges in the US

Individuals who filed 10 or more complaints were responsible for two-thirds of all challenges.





What's essential for this work?

PREPARED STAFF

- Know talking points
- Rehearse responses
- Ready for interactions

PROCEDURES

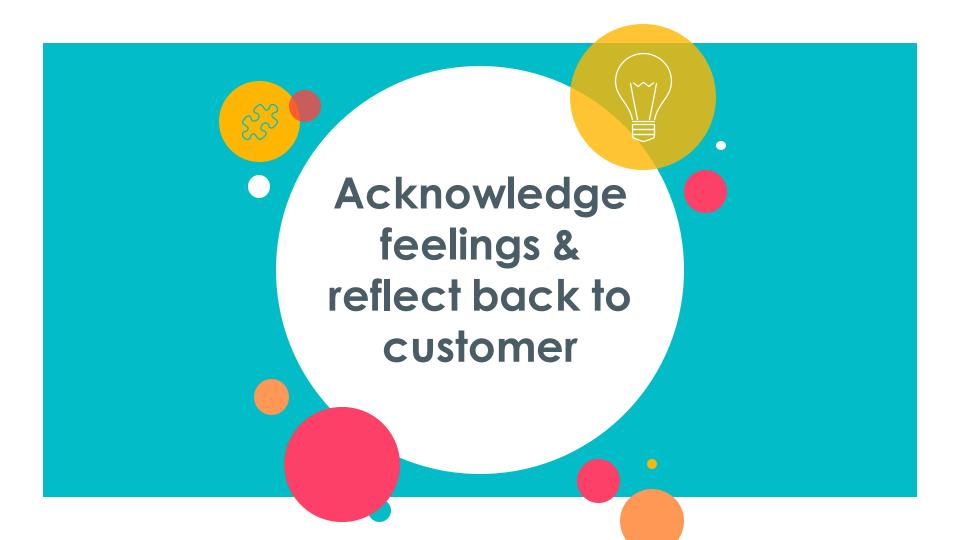
Established methods of responding to:

Complaints

•Formal challenges

POLICY

- Clearly written
- Board-approved
- Includes acquisition & weeding criteria



Agree/validate/reflect +

Use value-neutral language+

Offer professional RA services

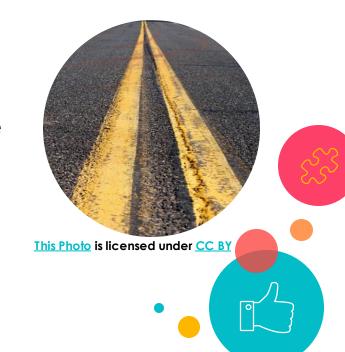


Using Neutral Language

 Follows our professional practices of non-judgmental guidance

 Gives staff examples of how to describe material without assigning value

 Avoids labeling other books as lesser or unworthy as compared to other books





"You're right, it sounds like this title isn't a good fit for your family. Let's find something with different content that better meets your family's needs."

"We have many different tools to find the books that you'd like to see."

"Our collection is very diverse because **inclusion** is one of our values. Every reader should be able to find something they like at the library. **Not** every book will be for every person."



"I agree, it appears this book wasn't what you expected or wanted. Can I help you find an item that does?"

"Tell me more about what you'd like to see in your next read."

"We empower families to **make their own decisions** and let their children know what is and isn't ok **in their house**."



MPAA is not a law

Libraries don't rate materials (subjective based on content)

Libraries don't enforce industryspecific ratings for books or movies

(Keep an eye on Texas & HB 900)



Labeling

- Can discourage readers by advertising their reading to others
- Helping people avoid books doesn't fit with our professional values – we help them find things
- Can be overly broad or narrow, depending on use

Lists/Tags/Headers

- Can improve discovery in the catalog
- Can help readers connect between categories
- More dynamic way of presenting information











Display Sabotage

"Today I discovered a booklet left on our display in the CP entitled "God and Sexuality". It was very recently placed there in place of one of our books. I just wanted to bring it to everyone's awareness because they might be back with more. I only skimmed through it, but it is definitely anti-LGBTQ+. Whoever left it also attached a rainbow-colored clothespin to draw attention to it."

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 "We just found two books on Capital Punishment and the Death Penalty "added" to our Rainbow Friends display in kids."



Misdirection & Meddling

- Purchased books not making it to the shelves
 - "Forgetting" to catalog titles
 - "Disappearing" from shipments
 - Being mis-cataloged to incorrect collections
- Suddenly, many books on a subject are lost or missing*
- Finding books hidden in the library (example)



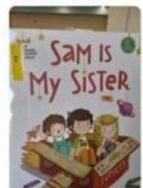


As we wind down #BannedBooksWeek, let's not forget the person who purposely hides books in our libraries so parents can't let their kids read these books.



In today's episode of "Books Stephanie Hides at the Library..."

(As in all episodes - our content is brought to you by: truth, common sense and the effort to protect children from this insane world).













Christina Soontornvat:

"[C]ensorship is motivated by fear - fear of letting kids feel each other's humanity and step into someone else's heart...

[W]hen you become another person, you cannot hate that person."







THANKS!

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